

December 2022 Edition 194

Welcome to NPAG News for December, our final edition of 2022.

The first net zero carbon operation in the NHS was recently carried out. University of Birmingham experts worked with the surgical team at University Hospitals Birmingham NHS Foundation Trust to complete the first documented 'net zero' operation in the NHS.

On page 8 we share some of the experiences of Members of our own NPAG Operating Theatre Managers' group and their ideas for reducing the carbon impact of theatre procedures.

This month we also want to highlight the NPAG Network. As usual, we include our regular updates from the Network, which remains busy.

Over the last few months we have been doing a little analysis of the use made of the Network and that research reveals that it is used quite consistently by a relatively small number of our national group members—mainly in the Estates, Facilities and Clinical Engineering fields. Others do use the Network but less frequently or regularly.

So, we just wanted to take this opportunity, as we approach the end of another busy year, to remind you all that there is no need to reinvent the wheel! The NPAG Network is there to answer all your questions and to provide access to an array of useful material—policies, strategies, procedures and other useful documents that members share freely.

There is, of course, also the Email Exchange service, which some groups have adopted to run alongside the NPAG Network and we also carry a brief report of activity over the last few weeks on page 8.

Looking ahead to 2023 we are excited to be planning some new Conference events, please see page 13 for all our activities over the coming months. More information next time.

Please do continue to let us have your thoughts about our meetings and events services and your ideas for any new products or services that you would find helpful in your daily roles.

Take care everyone, and we wish you a very Happy Christmas and a peaceful New Year.

#### The NPAG Team



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## What's hot for the coming months

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"I thoroughly enjoy being part of this forum, hearing the contrasting experiences, and knowing that there is a common desire amongst decontamination professionals to help one another, and to be the best we can be, when no two days are ever the same!"

2021-22 Decontamination BVG Member





National Performance Advisory Group

# NHS Car Parking & Sustainable Transport Network 2022-23

Meeting 1: 13 December, via MS Teams

"This is a well organised and dedicated group who are committed to working with a very emotive subject 'car parking'. In more recent times the focus around sustainability has become of greater significance as we all try to attain the targets set for the NHS. The insights of and support from the group members is always welcomed every time we meet. The guest speakers provide informative options to explore ways of working and managing facilities effectively. I will continue to renew my membership as it is definitively a good use of time and resources." Member from Sheffield Teaching Hospitals

With the drive for a Net Zero National Health Service, the ever-increasing range of questions / data required for ERIC and PAM plus, we all need support!

The aim of this national NPAG Network is to embrace the principles of Health Technical Memorandum (HTM) 07-03 on best practice for NHS organisations dealing with car park management and sustainable transport. First launched in 2015, the group is now a highly-regarded reference group for central bodies such as NHS England and the national Greener NHS Team.

Over the coming year, we will be looking at the challenges faced in delivering integrated sustainable transport and car parks which operate efficiently. All whilst managing the demand to balance staff parking and ensure patients and frequent visitors can access spaces knowing that parking, and wider access, has a true and real impact on the patients' journey and experience, and ultimately on patient care.

#### What NPAG are doing!

Seven years ago NPAG established a national group dedicated to Car Parking and Sustainable Transport. The group is now well-established with members from across the country, including Northern Ireland. We have also made strong connections with key bodies including NHS Improvement / NHS England, the Department for Health & Social Care, the British Parking Association, and other NPAG networks that have a shared interest.

We continue to refine our agenda, particularly against the backdrop of pursuing a Net Zero National Health Service. At the same time as engaging in longer term planning, we continue to support our membership in managing day-to -day issues by freely sharing policies, procedures and other key documents and information.

#### Why Join? Our Chair says:

"The groups' structure and form mean that members who attend are committed & dedicated to proactive networking which in turn achieves tangible results."

#### **Interested?**

Why not come and see for yourself and you can **try before you buy!** The next meeting will take place via **Microsoft Teams on 13th December 2022** with a focus on the sustainable transport aspects in particular. Please contact Laura Howe for further details or click here to register your interest:

e: laura.howe@npag.eastamb.nhs.uk

w: NHS Car Parking and Sustainable Transport Network | NPAG





## Decontamination Best Value Group 2022-23

Meeting 1: 15th December 2022, via MS Teams

The NPAG Decontamination BVG is a unique group enabling NHS and private Decontamination Leads, Sterile Services and Endoscopy Leads / Managers and senior staff to meet and share new ideas, discuss common problems, and support one another in the practical implementation of day-to-day processing of reusable medical devices, and learn of new developments and changes in decontamination science.

NPAG members have strived to improve the delivery of decontamination sciences. The individuals within this industry continue to demonstrate real enthusiasm for seeking out improvements and developments. Each meeting contains at least one presentation from an external source (based on member requests) to increase member knowledge.

'The experience with NPAG is rather unique; a great opportunity to be part of a community of likeminded individuals from across both the public and private sectors, to share thoughts, experiences, concerns, and ultimately to build Decontamination best practice for the benefit of all, most importantly the patient. I thoroughly enjoy being part of this forum, hearing the contrasting experiences, and knowing that there is a common desire amongst decontamination professionals to help one another, and to be the best we can be, when no two days are ever the same!' 2021-22 Decontamination BVG Member

The current meetings will be a mixture of face to face and virtual and collaboration is not confined to meetings; members openly communicate with each other and actively use the NPAGNetwork - a managed question and answer forum. Meetings are used to share knowledge on a vast array of matters, topics and experiences including; operational concerns, changes in legislation, education, the science behind the testing and validation and the sharing best practice.

Learning from each other has been essential in reducing issues when managing the daily business of Decontamination, making it easier and more structured to ensure we increase patient safety. It is an excellent open forum providing support with the challenges the members face as the group has a range or members from newly appointed to those with 30+ years experience.

Members receive 3 facilitated meetings per year plus attendance to the NPAG Theatres & Decontamination Conference which will be held on 18 May 2023, at the Coventry Building Society Arena. Meeting agendas are member driven and will include the following topics: Process efficiencies, MHRA changes to legislation, Production challenges, Tracking of medical devices, Benchmarking Data, Open Forum, Staffing Concerns, Difficult to Clean Devices and Manufacturer's Instructions.

#### Why join? Our Chair says:

"As chair of the NPAG Decontamination group I find every meeting brings opportunities enlightenment a plenty! We are so fortunate to have the excellent central structure from NPAG and the services of a dedicated Facilitator for the Decontamination group. With a wider member base, now including many from decontamination commercial partners, instrument and detergent suppliers there is still the open forum to discuss all topics now often from different angles. Having respect for commercial interests the debates progress along very open lines and everyone is made to be part of a single group. Please come along and embrace the knowledge, experience, friendship, kinship and desire to ensure hospital decontamination is managed effectively and efficiently, from all of the members."

#### **Interested?**

Please contact Laura for further details or to secure your place:

e: laura.howe@npag.eastamb.nhs.uk

w: Decontamination Best Value Group | NPAG

Try Before You Buy option available.





National Performance Advisory Group

## Facilities South Best Value Group 2023

Meeting 1: 25th January 2023, MS Teams

The NPAG Facilities South Best Value Group continues to be an increasingly recognised specialist group which enables senior operational facilities managers from across the NHS to share best practice initiatives, discuss operational concerns and measure service performance using tailor made benchmarking activities and to critically review cost.

The NHS more than ever is in a constant period of change in terms of service delivery, cost increases, procurement challenges and operational issues. Increasing demands placed on clinical and non clinical services are unprecedented. The way in which facilities staff continue to respond has been exemplary. As the NHS, trusts are deciding what the new normal way of operation will be. There has never been a more import time to take the opportunity to network with facilities colleagues and use the group synergy to improve the efficiency and effectiveness of service delivery.

Covid has raised the profile of how important Facilities are in ensuring excellent clinical services can be delivered. The group has been well established for a number of years with membership increasing year on year. NPAG has worked in the spirit of partnership to form strong links with NHSE colleagues. Members input into national initiatives and get access to quality speakers and decision makers.

The group meets 4 times per year and we hoping to include one joint meetings with members of the Facilities North BVG. This allows for a country wide network for members. The agenda for the meetings is chosen by members based on hot topics, new areas of legislation and areas of concern. Each meeting includes presentations on products and services as well as presentations from NHSE staff who are leading on national initiatives. Some of the topics planned for this year include but are not limited to:

- National Uniform for E & F staff
- Apprentices and workforce
- National food standards and initiatives

"I find Facilities South NPAG to be a very valuable Group, bringing together a broad range of knowledge and experience from across the NHS to one forum. The agenda allows for specific conversation with invited subject matter specialists and there is also time to talk about matters arising. As one NHS I feel these Groups are the way forward, sharing benchmarks and reducing duplication making them productive for all those who engage."

2022 Member, Head of Estates and Facilities, RJAH Orthopaedic Hospital Foundation Trust

#### Why join? Our Chair says:

"My role as Chair for this round of meetings has been thoroughly enjoyable. The meetings allow me to network with fellow professionals and continually expand my knowledge and skills which helps me perform more efficiently in my day-to-day role. This is a must join group for facilities professionals. The agendas are structured, and each meeting is supported by excellent presentations on very topical subjects specific to facilities management. I would like to thank all members and speakers for their continued support, input and contributions to the meetings. I would encourage potential new members to use the try before you buy facility that NPAG offers. I look forward to welcoming members old and new to the next round of meetings."

Interested? The next round of 4 meetings will commence on Wednesday 25th January via the virtual platform MS Teams. Please contact Marie Cherry for further details or complete the attached Registration Form to secure your place: e: <a href="marie.cherry@npag.eastamb.nhs.uk">marie.cherry@npag.eastamb.nhs.uk</a> w: <a href="marie.cherry@npag.eastamb.nhs.uk">Facilities South Benchmarking Group | NPAG</a> Try before you buy places are available, please contact Marie for details.

## **Christmas Special for NPAG Members Extended Members Referral Offer**

With a wide portfolio of groups it is unsurprising that a number of them have strong links. Recently we have noticed a number of our members have elected to join more than one of our groups.

We currently offer all first members a 25% membership discount if they recruit a new Trust to their group, however we are offering a fantastic Christmas special



for all first members to recruit a new member from within their own trust to any of our groups and receive a 25% discount off their membership\*! Simply

share our list below of networking and best value groups with your colleagues and if anyone books on, you will receive a discount.

#### Our groups include:

- **★** Arts, Heritage and Design in Healthcare
- **★** Clinical Engineering (North)
- **★** Clinical Engineering (South)
- **★** EPRR
- **★** Estates
- **★** Decontamination
- **★** Facilities (North)
- **★** Facilities (South)
- **★** Health Visiting and School Health Services
- **★** IT and Connectivity
- **★** National District Nurses
- ★ NHS Car Parking and Travel Planning
- **★** NHS Sustainability Leads
- **★** NHS Transport & Logistics
- **★** Nursing & Temporary Staffing
- **★** Operating Theatres
- **★** Telecoms
- **★** Violence Reduction and Security Management

"I have been a member of the Facilities North Group for a few years now and find this group really beneficial. Facilities teams throughout the health sector are all subject to some degree to the same issues and it can be really useful to talk these through either at the meetings or by asking for help via the forum. The networking side is also excellent and I have made many friends, it is always handy to have a number of a colleague to call if you want to talk something through or ask for recommendations. I will definitely be renewing my subscription for another year especially as the pressures on the sector continue to intensify and the Facilities BVG being a network which can provide much needed support."

2021 Facilities North BVG Member, Head of Domestic Services, Sheffield Teaching Hospitals NHS Foundation

Trust

The more new members that you refer, the lower your membership fee, for example based on 4 meetings in a round:

- Refer one new member 25% on membership
- Refer two new members 50% on membership
- Refer three new members -75% on membership
- Refer four new members -100% on membership
- \* A 25% discount will be applied to first members who recruit a new member to any of our best value or networking groups.
- \* This offer is valid from the 7th December 2022 to the 31st January 2023. After this date the discount will return to 25%.
- \* Multiple referrals will result in multiple discounts, with up to \*4 referrals per meeting round.

#### Interested?

Please contact us for further details:

e: info@npag.eastamb.nhs.uk

w: Best Value Groups & National Networking Groups | NPAG

Try before you buy places are available on all of our groups, contact us to book your place.





## **Putting the Patient First**

## NHS.

**Organisational Training Workshops** 

National Performance Advisory Group

Customer Care and Communication Skills in the NHS



"The patients must be the first priority in all of what the NHS does. Within available resources, they must receive effective services from caring, compassionate and committed staff, working within a common culture." Francis Report, 2013

This workshop was originally developed as a direct response to the Francis Report recommendations. The workshop has since evolved to further embrace the NHS People Promise: "This is a promise we must all make to each other—to work together to improve the experience of working in the NHS for everyone." NHS England and NHS Improvement.

This one-day onsite training workshop is aimed at all NHS Staff. The agenda is designed to increase the awareness of the service user relationships, and its importance and impact on your organisation. The programme is bespoke to your objectives and will reflect on your organisational core values, ensuring the outcomes are successful and can be measured.

## By the end of the day participants will have a skill set that enhances their ability to:

- ★ Understand the impact of their behaviour on others
- ★ Learn how to handle challenging situations & people
- ★ Develop effective communication techniques
- ★ Understand patient expectations
- ★ Identify how and why perceptions are formed
- ★ Demonstrate a positive attitude
- ★ Take ownership

#### Further workshop benefits include:

- ★ Evidence to the CQC of your commitment to improving patient care through staff training
- ★ Supports the "Francis Report Recommendations" that relate to the service that is provided
- ★ Contributes towards achievement of the Knowledge and Skills Framework
- ★ Development of 'Actions Plans'

Attendees will be inspired by the service they provide and want to apply best practice techniques to develop and support not only patient relationships but also each other.

"I have seen a general uplift in staff returning from this session. Thanks for helping getting the conversation started on the importance of values and beliefs in ourselves, each other & the service we deliver." HSSD, Jersey

#### **Meet the Trainers**

Sheila Fisher, Training Consultant Impact Training Consultancy Services Ltd, Sheila has 27 years of experience as a qualified Training & Development professional, 9 years of which within the NHS as the Organisational Development Training Manager in a large Acute NHS Trust. Sheila is enthusiastic, dedicated & a self-motivated person who enjoys supporting change in the workplace through existing and new initiatives. Sheila's passion is in Organisational Development working closely with teams to enable them to be efficient and effective within their role to provide a quality service not only to their colleagues but to their clients. Sheila's diagnostic approach enables her to design, develop & provide the right bespoke packages to meet the needs of any organisation that she works with. Sheila is experienced in working in multi-disciplined environments & has worked a variety of sectors inside & outside of the NHS.

Jaskiern Kaur, Training Consultant, "People are my passion. We will all at some point in time be in receipt of the services we deliver. Working in the NHS for over 15 years I have progressed through operations to senior management level enabling me to understand both operational & strategic challenges. Currently leading the Equalities agenda through an Organisational Development lens at a large NHS trust allows me to bring current challenges to the table at all levels. To support this, I am also a specialist Advisor for the CQC. Values led programmes of work are close to my heart, supported with real time data I have a niche platform to which I am able to highlight & debate our unconscious bias that challenge our everyday practices."

Interested? Please contact Laura Howe: e: <a href="mailto:laura.howe@npag.eastamb.nhs.uk">laura.howe@npag.eastamb.nhs.uk</a>





National Performance Advisory Group

## **NPAG**Network

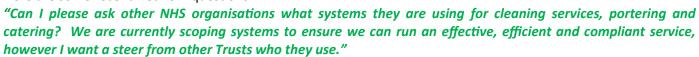
**Supporting our Members** 

As we say in our opening piece this month, the NPAG Network is available to all our Members and continues to provide a very welcome service.

NPAG developed the service, recognising the need for a forum for healthcare providers to ask questions, request assistance and information, share documents, and get professional and practical advice from their peers throughout the UK, saving time and money in not reinventing the wheel.

Members of the NPAG's Best Value and National Networking Groups form the nucleus of the Network – providing over 600 contacts throughout the UK.

Here are some recent Network questions:



**Estates Member** 

"We are replacing our Belmont Rapid Infusers due to safety issues. What do other Trusts use to deliver high flow blood products in their ED?"

Clinical Engineering North Member

"Does anyone have an ANPR tender specification they would be willing to share with me please?"

NHS Car Parking and Sustainable Transport Network Member

"Can anyone advise on EV suppliers they currently use and costs associated i.e. rental."
Facilities South Member

"Do any other Trusts have a process for cleaning after dirty protests. This is for a Forensic setting but any responses would be fine."

**Facilities North Member** 

- 1. What Hi-Lo hospital beds do you have?
- 2. What life span did you set for hospital beds?
- 3. When do you start bed replacement according to both above factors?

Clinical Engineering South Member

If you don't currently use the service, please do so. You will not be disappointed! Please send your NPAG Network requests to: e: npagnetwork@npag.eastamb.nhs.uk

Please note, you need to be an NPAG member to submit an enquiry.





## Keeping in touch - Email Exchange service

All our NPAG groups operate within a framework that seeks to ensure a consistent, high quality service.

The guidelines do allow for flexibility of operation, and some groups have developed their own Email Exchange Q&A service, which sits alongside the NPAG Network, covered elsewhere.

This also allows for questions to be put to the group Members from NHS England and Improvement contacts, etc.

We thought it would be interesting to continue to share some of the recent, very varied traffic. Here is a small selection from recent weeks:



"I just wondered how people felt about the carbon footprint data recently provided by Greener NHS? I have received mine at Trust level and attended a meeting last week with the Greener NHS data team ...
I just wanted to gauge others reaction as currently I don't see how I can use the data they have provided, but perhaps have misunderstood?" NHS Sustainability Leads Network Member

"At the meeting in London the other week, we touched on privacy concerns with device tracking, however I can't remember who mentioned this. Can anyone provide further details, as I'd quite like to look into the background to these concerns." IT & Connectivity Network Member

"I'm interested in the insurance discussion. A significant amount of my annual budget insures our collection of over 700 pieces. It's extremely costly and I don't know if I'm ever allowed to claim on it for repairs from damage. It would be great to know how other trusts work and maybe we could negotiate an insurer for NPAG members? Thanks "Arts, Heritage and Design in Healthcare Network Member

"Does anyone use Allocate Bank Staff+? We are looking at our self billing process and wondering whether there is any benefit to upgrading to this option. Also, how do others self bill suppliers as our current process is very tight for audit purposes but very onerous (adding shifts to invoice one by one)." Nursing & Temporary Staffing BVG Member

"Has anyone been asked to consider security risks that may arise from the potential for planned power outages over winter? If so, would they be willing to share any thoughts they have around this?" Violence Reduction & Security Management Network Member

"Can you ask the group if anyone knows of any suppliers of reusable rigid sigmoidoscopes and proctoscopes. The big players like Welch Allen seem to have gone to single use?" Operating Theatre Managers BVG Member

"I'm considering a trial of body worn CCTV for A+E staff. I would like to reach out to the group and make further enquiries could you please help?

- 1. Our security use these but are any other trusts using these for A+E staff or other areas?
- 2. Who has ownership? A+E or do the security teams issue daily and manage?
- 3. What challenges have they faced Would like any advice or comments by those using them.
- 4. Could they please share an SOP"

Violence Reduction & Security Management Network Member

"Please can you ask members to share a copy of their Accountable items policy, if possible please. Do you use penrose/ any sort of drain for retraction in laparoscopic upper GI surgery- how is documented- is it measured prior to handover to surgeon for use?" Operating Theatre Managers BVG, Member





## Operating Theatre Managers Best Value Group

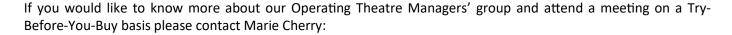
The first net zero carbon operation in the NHS was recently carried out. University of Birmingham experts worked with the surgical team at University Hospitals Birmingham NHS Foundation Trust to complete the first documented 'net zero' operation in the NHS.

#### https://youtu.be/8Zruyq2GrbQ

Members of our own NPAG Operating Theatre Managers' group discussed this NHS milestone at their November meeting and shared their own experiences of moving towards a greener operating theatre environment.

One Member of the group reported on Worcestershire Acute Theatres initiatives:

- Changed to cold sticks
- Ceased use of Desflurane
- Reduced N2o use (with a view to removing completely next year)
- Changing from disposable hats to reusable (providing the theatres teams, anesthetists, surgeons and trainees with 5 hats)
- Changed to reusable plastic drugs trays (removing disposable kidney dishes and trays)
- Robustly managed waste streams
- Commenced using recycled (remanufactured) surgical energy devices (with a view to increasing use)
- Provided the theatre teams with reusable drinks cups
- Changed all patient disposable cups to paper
- Changed all cutlery to wooden
- Scoping and investigating setting back ventilation and scavenging across more theatres to save energy
- Changing from single to reusable lap ports for some procedures
- Removed as much plastic from our procedure packs as possible.



e: marie.cherry@npag.eastamb.nhs.uk

w: Operating Theatres Best Value Group | NPAG





#### NHS

National Performance Advisory Group

## National District Nurses Conference 2022

LOOKING TO THE FUTURE FOR COMMUNITY NURSING – PUTTING NATIONAL STRATEGY INTO PRACTICE

22<sup>nd</sup> November 2022

DoubleTree by Hilton Coventry

On Tuesday 22nd November we had the privilege of hosting our annual **National District Nurses Conference** at the DoubleTree by Hilton in Coventry. There were in excess of 180 in attendance on the day, including delegates and speakers, along with exhibitors sponsoring the event.

We are delighted to say the day was a huge success; hearing from a plethora of experts within the field of District Nursing, and having the time to network among peers, colleagues and friends.

#### With presentations from:

Prof Alison Leary PhD FRCN FQNI MBE, Chair of Healthcare & Workforce Modelling LSBU; Dr Crystal Oldman CBE, Chief Executive, QNI; Caroline Ogunsola & Anthea Thorpe, Community Nursing Fellows - NHS England; Rebecca Hardy, Deputy Head of Nursing, Mid Yorkshire NHS Trust; Jeanette Hogan, CNO Clinical Nurse Fellow Wendy Newman, CNO Clinical Nurse Fellow, with Sue Swanson, Clinical Education Lead, Leicestershire Partnership Trust; Margaret Pitt, Practice Learning Tutor, Nottinghamshire Healthcare NHS Foundation Trust; Rodney Morton, Head of Innovation and Sustainability (Nursing and Midwifery) NHSE; Lynne Roberts, Virtual Ward Matron, Mid Yorkshire NHS Trust, Tracey Ellershaw, Deputy Associate Director of Nursing, Integrated Community Care Group, and, Alison Tallant, Locality Manager, Dorset Healthcare.

With a message of thanks from Professor Mark Radford, Director of Health Education England. And an update from Stephanie Lawrence, Executive Director of Nursing and Allied Health Professionals at Leeds Community Healthcare NHS Trust & Leeds GP Confederation.

A huge thank you from us to everyone who supported the event and took part.

We couldn't have done it without our NDNN Facilitator Libby Horridge, and NDNN Chair Person Rebekah Matthews. A special thanks also to Natasha Sambhi and Ronni Watt from Successful Events.

We are already making plans for 2023......, watch this space!

"This is my second opportunity to attend the NDNN conference and I find it a wonderful opportunity to share good practice, innovative service development and national strategies for the profession. It is also an excellent opportunity to benchmark your organisation against other providers to check against your progress and gain ideas for next steps. Lastly the opportunity to spend the day with likeminded District Nurses has a positive effect on mental wellbeing and job satisfaction." Matron, York & Scarborough Teaching Hospitals NHS Foundation Trust, 2022 Delegate









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## Working in partnership with NPAG

NPAG has established many important partnerships over the years. We work closely with a number of excellent training providers and business associates.

NPAG is currently looking to recruit either one or two associates with experience of in the following areas, or an interest in,

- Health Visiting and School Health Services
- Energy

If this is of interest to you, please contact us:

e: info@npag.eastamb.nhs.uk

### What's hot for the coming months

#### **National Networking Group Meetings**

#### **December**

- Clinical Engineering North
- NHS Car Parking and Sustainable Transport Network
- Nursing and Temporary Staffing
- Waste Management
- Telecoms
- Facilities North
- Decontamination

#### January

- Health Visiting and School Health Services
- NHS Sustainability Leads
- Violence Reduction and Security Management

#### **Workshops & Events**

Clinical Professional Development for Occupational Health Nurses

Please contact Marie Cherry.

**Human Factor Onsite Training** 

Introduction to Resilience in the NHS,

**Onsite Training Workshop** 

**Equality and Diversity Onsite Training Workshops** 

Assertiveness & Self-Management Training Workshops

Please contact Marie Cherry.

Putting the Patient First Onsite Training Workshops

#### **Sponsors! 2023 Conferences:**

Please register your interest to sponsor the following conference.

- Theatres and Decontamination Conference, Thursday 18<sup>th</sup> May 2023, Coventry Building Society Arena
- Clinical Engineering Conference, Tuesday 12th September 2023, Coventry.

Please email your interest to sponsor the relevant conference above, and your details will be recorded. You will be contacted with booking details shortly. Please email: e: <a href="mailto:info@npag.eastamb.nhs.uk">info@npag.eastamb.nhs.uk</a>
We are pleased to share that sponsorship rates will be held at 2022 prices.

#### **Contact Us**

e: npagnews@npag.eastamb.nhs uk

Please note, the NPAG office will be closed from Friday 23rd December and open again on Tuesday 3rd January 2023.

Join Us 🛭

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East of England Ambulance Service NHS Trust

Chelmsford Office, Hospital Approach Broomfield, Essex

CM1 7WS