

# NPAG News

September 2022 Edition 191

September and we take a step into the autumn months—which will be very welcome for some, after an extraordinary summer.

This month we commence our exciting autumn programme of meetings and events, as we finally begin to realise the outcome of all our summer planning.

We continue our gradual return to face-to-face events. One of these, and a highlight of the coming season, will be the **NPAG Clinical Engineering Conference to be held on 15 September in Coventry**.

Our 2022 conference offers opportunities for those in a senior leadership role within Clinical Engineering to learn from speakers who have first hand knowledge of service improvement, training, education and personal development.

Often referred to as the ‘friendly conference’, NPAG welcomes delegates old and new for a day of learning, networking new ideas and challenges.

Trust leadership teams require consistent assurance that medical devices are being managed effectively and in an efficient and safe manner within set financial restraints. The well established North and South Clinical Engineering Best Value Groups deliver opportunities to share best practice and ensure best value at meetings throughout the year. (See page 5 for details).

Looking ahead to autumn / winter one of the considerations will be the future format of events. We have certainly begun to embrace the return to face-to-face meetings – as have our Members— but we know winter can be very challenging, and we proceed cautiously.

Also in this Edition we launch new meeting rounds of the Arts, Heritage and Design in Healthcare Network, Violence Reduction and Security Management Network and the Telecoms Best Value Group.

Please do continue to let us have your thoughts about our meetings and events services and your ideas for any new services that you would find helpful in your daily roles.

Take care everyone, and we hope to see you at one of our autumn events— either face-to-face or virtually!

**The NPAG Team**

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*“I was introduced to NPAG early in my post, visiting Salisbury District Hospital just two weeks into my role. It was interesting to meet NHS colleagues from different areas, learning about their programmes and the way arts and heritage work in their hospitals. Having that context so early on has given me valuable knowledge and great contacts in the sector.”*

Arts Apprentice, UCLH Arts & Heritage

## Telecoms Best Value Group

Meeting 1: Tuesday 11th October 2022, London

The Telecoms BVG is a unique group which brings together NHS Telecoms professionals, industry experts and service providers, and allows members to evaluate new technology, share best practice and influence service providers to secure best value solutions to telecommunication services across the NHS estate. The group offers peer to peer support to solve complex technical problems within member Trusts.

The group holds quarterly meetings, at a central London location. Two or three service providers are invited by the members at each meeting, to give presentations on topical issues or products relating to current challenges relevant to members business needs.

The agenda of the meetings is driven by members needs and requirements and, key topics for 2022/23 will include:

- Evaluating innovative, cost effective solutions to replace current bleep and pager technology
- Continued transition / migration from analogue to VoIP telephony
- Development and integration of Unified Communications platforms
- Consultation with service providers to secure cost effective solutions and tariffs.

*"As a member of the group for nearly 20 years I have found it invaluable as a resource to assist with the provision of Telecoms services in my Trust. The opportunity to network with other Trusts, and share experiences can be invaluable in resolving issues and finding fresh ideas. The engagement with Suppliers has helped me keep up to date with developments in technology and saved many thousands of pounds on my annual budget, whilst improving the quality of service I am able to offer the Trust."*

Head of Telecommunications, University Hospitals  
Dorset NHS FT

### Why join? Our Co-Chair says:

*"Being a member of this unique group will enhance your knowledge base and simplify your life! This is the only National forum where NHS Telecoms professionals regularly meet, share knowledge and information and hear presentations from Major Service Providers. Although we are all separate organisations, many of our issues are common and are therefore discussed amongst like minded members (like you) at our friendly meetings. Don't struggle along on your own, come and meet the group, I promise that membership will add value to your life."*

Simon Owen, Epsom & St Helier University Hospitals  
NHS Trust

### Benefits of Membership

- ✓ This is a national NHS network, bringing together a wealth of experience & skills from across the whole NHS
- ✓ Agendas are member led. Members raise issues, concerns, share advice & best practice at every meeting
- ✓ Send a deputy to meetings if you cannot attend
- ✓ Access to the NPAG Network & Document Library
- ✓ Access to the Members Area via the NPAG website
- ✓ CPD certificate of attendance
- ✓ A year's membership is less than the average cost of employing a management consultant for a day!

### Interested?

Please contact Marie Cherry for more information, or alternatively you can complete the online form to secure your place:

e: [marie.cherry@npag.eastamb.nhs.uk](mailto:marie.cherry@npag.eastamb.nhs.uk)

w: [Telecoms Best Value Group | NPAG](#)

Try before you buy places are available.

## Arts, Heritage & Design in Healthcare Network

Meeting 1: 12 October 2022, Imperial College Healthcare NHS Trust



In 2019 NPAG launched a new national Networking Group for NHS managers and professional lead involved in the leadership and delivery of Arts, Heritage and Design services across healthcare.

Our purpose is to share best practice, to find solutions and offer support to those working within this field of healthcare. We are also



working to help raise the profile of the profession and, where appropriate, to improve and standardise approaches to working. We are very keen to support those just starting out.

An NPAG national Network is a structured forum for professionals to meet, discuss current issues and receive presentations on topics they are interested in. Its prime purpose is to support members in the continuous improvement of their services. NPAG have a long track record of supporting healthcare managers across the country, with over twenty national networks in operation. Three years on and the NPAG Arts Network is well-established, with a growing membership.



*"Arts and heritage programmes in our hospitals play a key role in fulfilling recommendations set out by the 2017 inquiry report from the All Party Parliamentary Group for arts in health. I would urge hospital trusts to join this new national network, to assist in improving our hospital environments through high quality arts, heritage and design initiatives."*

Rt. Hon. Lord Howarth of Newport, Co-Chair, All-Parliamentary Group on Arts Health & Wellbeing

### What can the Network offer me?

We share information and experience in an open and honest environment, receive presentations from topical speakers, compare our different approaches, debate policy and identify innovations and good working practice. NPAG is a member of the CPD Certification Service and as a Network member, you will receive an annual CPD certificate to verify attendance at meetings. Between meetings you will receive support from the NPAG Team.

### Time to think, discuss and plan

Members influence the meeting Agendas. Meetings are normally themed—in the round of meetings just finished we included: *Gardens and Open Spaces*, *Staff Training and Development and the impact of Covid on Healthcare*, *Creativity and Staff Wellbeing*. We recently launched a twitter handle, as another platform to share work, ideas, and celebrations of achievements, to name but a few —follow us [@NpagArts](https://twitter.com/NpagArts).

For **2022—23** we are planning three meetings, **12 October 2022**, **8 February 2023** and **14 June 2023**. At this stage we intend to offer 2 x face-to-face meetings—in London and Oxford—and one virtual meeting via MS Teams. We support our members throughout the year with a managed Q&A service 'the NPAG Network' and a library of stored documents. We will allow plenty of time in future agendas to debate hot topics, successes and challenges and to learn what is happening across the regions.

### Interested?

Please contact Laura Howe for further details. **Try Before You Buy places are available.**

e: [laura.howe@npag.eastamb.nhs.uk](mailto:laura.howe@npag.eastamb.nhs.uk)

w: [www.npag.org.uk](https://www.npag.org.uk) | NPAG

## Violence Reduction and Security Management Network

Meeting 1: 20th October 2022, MS Teams

The role of Violence Reduction & Security Management in the NHS has never been more important and so too the role of the NPAG Violence Reduction & Security Management Network. This network provides invaluable support to all those who have a lead role in these areas within their trusts. The Violence Reduction & Security Management Network continues to grow and to go from strength to strength.

**Why not come and join us if you work in this field?  
Meeting 1 of 4 will take place on Thursday 20  
October 2022 on the virtual platform MS Teams.**

The NHS violence reduction & security agenda is large and complex. To help address some of the challenges that this presents, the following have been identified by the members as standing items to feature on meeting agendas:

### Physical Security

- ✓ Policy Work
- ✓ Legislation
- ✓ CCTV/Body Cameras
- ✓ Lockdown
- ✓ Thefts/ASB
- ✓ Access Control
- ✓ Security of assets
- ✓ Lighting / Fencing
- ✓ Manned Guarding
- ✓ Counter Terrorism
- ✓ FP10's, Medicines, Gases
- ✓ Protecting Estate & Assets

### Violence Reduction/Staff Safety

- ✓ Policy Work
- ✓ Legislation
- ✓ Assaults
- ✓ Hate Crime
- ✓ PMVA/Restraint
- ✓ Panic & Static Alarms
- ✓ Lone Working Solutions
- ✓ Application of sanctions
- ✓ Conflict Resolution & Safety Training

*"I find the meetings a fantastic way of sharing lessons learned and information with other Security Managers. The meetings have covered some fantastic and very informative topics, all of which are provided to you after the meeting so you can take them away for your own knowledge. I personally find that the most useful tool is the way the group share information. There comes a time when we would all like to compare a policy or just get the thoughts and opinions from other professionals in the same role and the NPAG provide this information through the networking scheme. See you next year!"*

**2021-22 Member, Security Manager, Sheffield Children's NHS Foundation Trust**

### Benefits of Membership

- ✓ This is a national NHS network, bringing together a wealth of experience & skills from across the whole NHS
- ✓ Expert input from NHS England, Health & Safety Executive, industry representatives, & NAHS
- ✓ Agendas are member led. Members raise issues, concerns, share advice & best practice at every meeting
- ✓ Send a deputy to meetings if you cannot attend
- ✓ Access to the NPAG Network & Document Library
- ✓ Use of the Inter Email Discussions facilitated by the Network Facilitator
- ✓ Access to the Members Area via the NPAG website
- ✓ CPD certificate of attendance
- ✓ Meetings take place on MS Teams, reducing the cost of travel & supporting the NPAG Green Plan initiative
- ✓ A year's membership is less than the average cost of employing a management consultant for a day!

### Interested?

Please contact Marie Cherry for more information, or alternatively you can complete the online form to secure your place:

**e:** [marie.cherry@npag.eastamb.nhs.uk](mailto:marie.cherry@npag.eastamb.nhs.uk)

**w:** [NPAG Violence Reduction & Security Management Network | NPAG](https://www.npag.org.uk)

**Try before you buy places are available.**



# Clinical Engineering Conference

## ADVANCING CLINICAL ENGINEERING

15<sup>th</sup> September 2022

DoubleTree by Hilton Coventry

Through a range of presentations, both clinical and technical, our 2022 conference seeks to offer opportunities for those in a senior leadership role within Clinical Engineering. Learn from speakers who have first hand knowledge of service improvement, training, education and personal development. Often referred to as the 'friendly conference', NPAG welcomes delegates old and new for a day of learning, networking new ideas and challenges.

*"Excellent venue and great to see so many of the NPAG members in person. Excellent sessions throughout the day and a joy to be able to engage with the companies."*

Lead Clinical Technologist, University Hospitals of Leicester, 2021 Delegate

Trust leadership teams require consistent assurance that medical devices are being managed effectively and in an efficient and safe manner within set financial restraints. The well established North and South Clinical Engineering (CE) Best Value Groups deliver opportunities to share best practice and ensure best value at meetings throughout the year. New trusts continue to join NPAG with membership geographically well dispersed within the NHS.

### Why Attend?

This annual one-day conference provides opportunities to learn from others' best practice. An associated exhibition will enable technical staff to have valuable and in-depth discussions with a large number of suppliers and manufacturers in a relaxed atmosphere. Previous delegate feedback has been extremely positive with 100% of respondents recording the day as Excellent or Good and everyone voted they would recommend this conference to others!

### Who Should Attend?

Head of Clinical Engineering; Clinical Engineering Manager; IT Technical Lead; Resilience / Risk Management Officer; Medical Device Trainers; Medical Device Safety Officers; Trust Information Security Officers.

### Conference Sponsors:



### Conference Agenda

9:20	<b>Chairman's Welcome and Introductions</b> , Paul Blackett, NPAG Associate, North & South CE Facilitator
9:30	<b>Presentation title TBC</b> , Liam Hogg, Head of Net Zero Carbon Waste and Resources, NHS England
10:00	<b>ISO 55001 - Asset Management in Healthcare Technology</b> , Lesley Sneddon, Technical Manager, Medical Equipment Management Greater Glasgow and Clyde Clinical Engineering
10:30	<b>Refreshment Break and Exhibition</b>
11:00	<b>Hazards of Surgical Plume</b> , Steve Veck, Electro Surgery Consultant/Clinical Lecturer, Surgivex
11:45	<b>Professional Registration</b> , Iain Threlkeld, Senior Head of Estates, Bradford Teaching Hospitals NHS Foundation Trust
12:15	<b>Lunch, Visit Exhibition &amp; Networking</b>
13:35	<b>The Future is Bright: Future proofing the Clinical Engineering STP Curriculum</b> , Dr Emma Bowers, Training Programme Director (STP) / Healthcare Science Dean for the North East and Yorkshire, National School for Healthcare Science
14:05	<b>Open Discussions:</b> <ul style="list-style-type: none"> <li><b>Medical Device Integration in EPR, Lessons Learned</b>, Nata Zaman, Head of Clinical Engineering, West Hertfordshire Teaching Hospitals NHS Trust</li> <li><b>IT Roles in Clinical Engineering</b>, Robert Millard, Head of Clinical Engineering, The Royal Wolverhampton NHS Trust</li> </ul>
14:45	<b>Refreshment Break and Exhibition</b>
15:15	<b>Everything involves computers, so you need to know six secrets... and some suggestions</b> , Prof Harold Thimbleby, See Change Digital Health Fellow at Swansea University, Wales
15:45	Chairman's Summary and Prize Draw
16:00	Conference close

### Interested?

E: [marie.cherry@npag.eastamb.nhs.uk](mailto:marie.cherry@npag.eastamb.nhs.uk)

W: [Clinical Engineering Conference 2022 | NPAG](https://www.npag.org.uk)

## National District Nurses Conference 2022

LOOKING TO THE FUTURE FOR COMMUNITY NURSING –  
PUTTING NATIONAL STRATEGY INTO PRACTICE

22<sup>nd</sup> November 2022

DoubleTree by Hilton Coventry



National Performance  
Advisory Group

To be passed to:  
Director of Nursing,  
Lead Nurses for District Nursing,  
Community Nursing Leads,  
District Nursing Leads, Heads of Nursing

This is a one day conference aimed at NHS Managers, integrated Managers and SPQ Students within District Nursing. There has been so much excellent work done via NHSE/I with the Community Nursing Plan. Working closely with the QNI and with new standards, our members have also been busy in their work area's implementing new initiatives. But how does this all morph into practice?

In this conference we will be hearing from the network members experiences: How they are implementing the strategies: The success of the workstreams: What barriers they are up against, and in particular solutions to these barriers, so we share and learn together as a National Network.

### Exhibition

Delegates will have access to an exhibition throughout the day, with plenty of opportunity to network with representatives from the District Nursing industry. You will also, of course, have ample opportunity to network amongst yourselves – a key element of added value at any conference.

### The Venue

The conference will be taking place in The Minster Suite at The DoubleTree by Hilton Hotel, in Coventry. With easy access by car, just off the M6, and, only 5.2 miles from Coventry Rail Station.



*'I'm really looking forward to our third NDNN conference this year. NHSE/I and the QNI have really been putting community nursing in the spotlight recently. This conference hopes to showcase how we can put the national strategy and innovations into practice at ground level, by showcasing some great examples and inspiring you to take on the challenge of improving the care you provide for people at home.'* Rebekah Matthews, Integrated Pathway Manager, Sheffield Teaching Hospital NHS FT, & NDNN Chair

### Interested?

Delegate places will open shortly, please register your interest with Laura Howe:

e: [laura.howe@npag.eastamb.nhs.uk](mailto:laura.howe@npag.eastamb.nhs.uk)

### Presentation secured so far from:

- **Queens Nursing Institute**
  - Workforce Modelling
  - NMC Standards
  - Practice Teacher Standards
- **NHS England**
  - National Team—Nursing Directorate
  - Greener NHS National Programme
  - Safer Staffing Tool
  - Patient Safety
  - Career Progression, Recruitment and Retention
  - Community Nursing Plan
- **Health Education England**
- **Members Exchange**

### Meet our Business Partners so far:

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### Pictures from London 2021:



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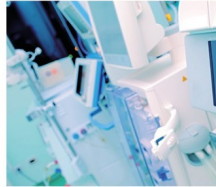
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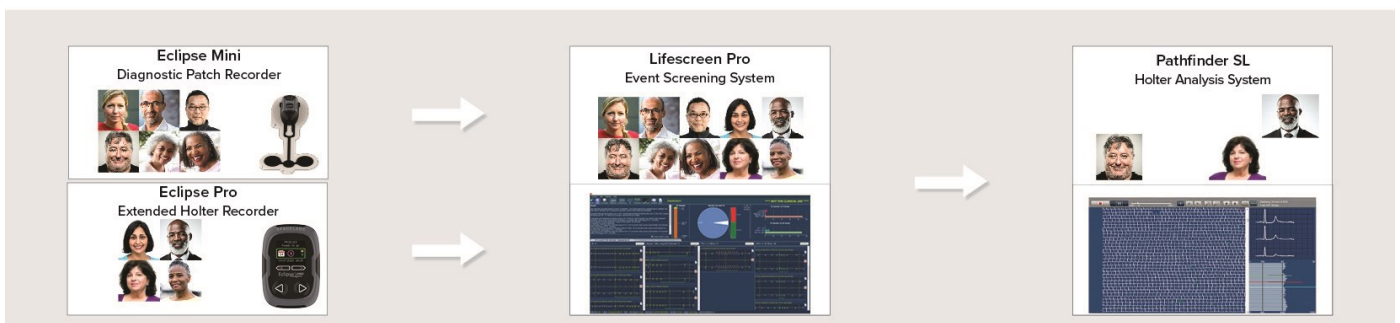


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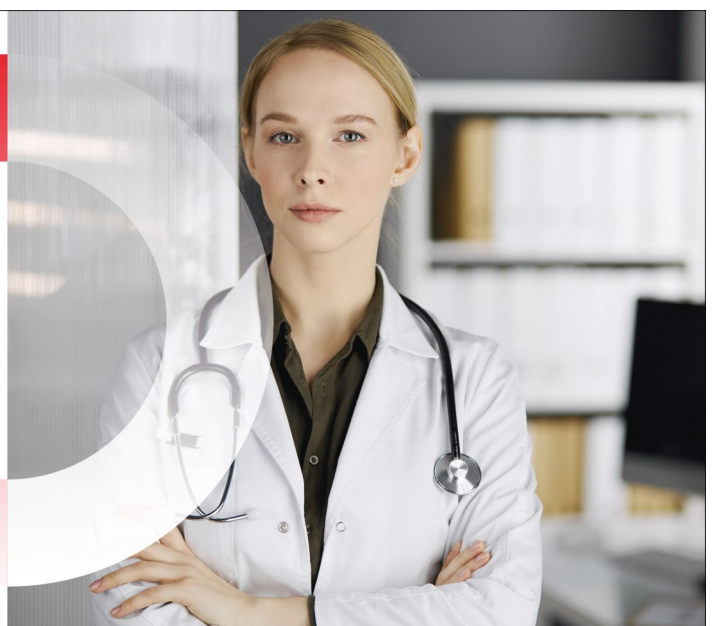
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## Keeping in touch - Email Exchange service

All our NPAG groups operate within a framework that seeks to ensure a consistent, high quality service.

The guidelines do allow for flexibility of operation, and some groups have developed their own Email Exchange Q&A service, which sits alongside the NPAG Network, covered elsewhere.

This also allows for questions to be put to the group Members from NHS England and Improvement contacts, etc.

We thought it would be interesting to continue to share some of the recent, very varied traffic. Here is a small selection from recent weeks:



*"I am currently working with lead artist Esther Rolinson on a large scale art commission for our new Surgical Centre at Musgrove Park Hospital in Taunton. We are putting together a short list of potential fabricator / build companies to approach to tender for the contract to initially work with the artist on final design development, and in phase 2, construction and installation. They will need to be an experienced company / team that have worked with artists on previous art installations as part of large schemes. The installation involves creating a sculptural courtyard using a range of materials and light. I was wondering whether members had any recommendations that we could include in our shortlist. Many thanks."*

Arts, Heritage and Design in Healthcare Network Member

*"This may have been asked before - sorry if it has, but has anyone got an adaptation plan / policy they are willing to share please?"*

NHS Sustainability Leads Network Member

*"Do any Trusts have a Sustainability Calendar with International Days and other Events such as Veganuary, Cycle to Work Week, or themed months that they would share?"*

NHS Sustainability Leads Network Member

*"If you have any trusts that have overcome difficulties implementing any of the four free parking groups I would really like to hear from them. Either a call or an email would be great."*

To the NHS Car Parking and Sustainable Transport Network Members from NHS England

*"Have any members been involved in installing CCTV cameras in either Adult or CAHMS Place of Safety (POS) bedrooms and, if so, what was the justification for doing so (rather than increase Observation levels or have a remote monitoring, but non-recording camera)?"*

Violence Reduction and Security Management Network Member

*"Hi all- old topic - but one that's come up again, and I am finding conflicting information. Can you share your specifications, specifically looking at the shred size - have seen 15mm and 22mm and which BS EN standards you are referencing - as again seen various standards. Any comments are gratefully received"*

Waste Management BVG Member

*"Can members advise what pay band their HGV drivers are in, and do they have any current job description they can share."*

NHS Transport & Logistics BPG Member

*"Hi All, I am looking at improving the way how we contract manage our suppliers, one of the areas I need help with is developing effective Key performance indicators for our Clinical, Confidential and Domestic waste streams. I would be extremely grateful if anyone could share any they use in their current contract management processes, which could help direct me in the right way! Thanks for taking the time to read this!"*

Waste Management BVG Member

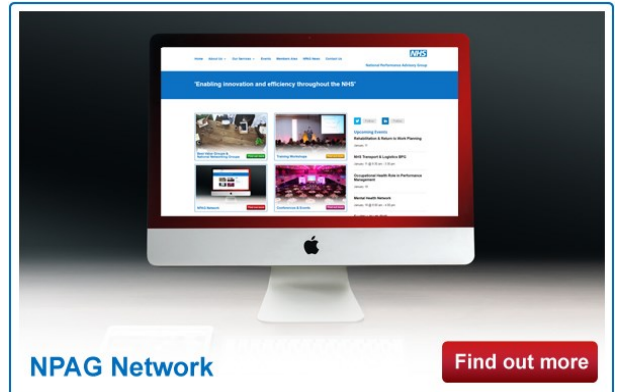
## NPAGNetwork

Supporting our Members

The NPAG Network is available to all our Members and continues to provide a very welcome service.

NPAG developed the service, recognising the need for a forum for healthcare providers to ask questions, request assistance and information, share documents, and get professional and practical advice from their peers throughout the UK, saving time and money in not re-inventing the wheel.

Members of the NPAG's Best Value and National Networking Groups form the nucleus of the Network – providing over 600 contacts throughout the UK.



The Network has continued to attract a number of enquiries throughout the summer period and this is a brief round-up:

*"In an effort to try and create an agreed list of High, Medium and Low risk equipment types, please could all members submit a simple excel list from their databases of the device types (e.g. Defibrillator) that they class as High Risk."*

On behalf of Clinical Engineering North and South Members

*"Would anybody be willing to share any information that is shared with patients regarding regular outpatient attendees for free parking? I would assume these would be displayed on websites, outside outpatients etc."*

NHS Car Parking and Sustainable Transport Network Member

*"Could I ask the Facilities BV group whether they have the following JD's, PS & A4C Bands that they can share please:*

- *Assistant / Deputy Facilities Manager*
- *Facilities Audit / Trainer Co-ordinator (Band 4)."*

Facilities North Member

*"Can members please advise on what methods they have for removal of debris etc from B-Polar / Diathermy Forceps and also Exeter Rasps."*

Decontamination Member

*"If any members could possibly share JD, person spec for Band 6 MDSO role please would be much appreciated."*

Clinical Engineering North Member

*"I'm currently working on implementing regular ward level waste audits and was wondering if the group would be willing to share their templates or digital systems. I'd like to bring in something that can auto score wards on compliance."*

NHS Sustainability Leads Network Member

If you don't currently use the service, please do so. You will not be disappointed! Please send your NPAG Network requests to: **e: [npagnetwork@npag.eastamb.nhs.uk](mailto:npagnetwork@npag.eastamb.nhs.uk)**

Please note, you need to be an NPAG member to submit an enquiry.



## What's hot for the coming months

### National Networking Group Meetings

#### September

- Decontamination
- Facilities South
- NHS Car Parking & Sustainable Transport
- Waste Management
- Nursing & Temporary Staffing
- Clinical Engineering North & South
- NHS Transport & Logistics BPG

#### October

- Arts, Heritage and Design in Healthcare
- Facilities North
- NHS Sustainability Leads
- Telecoms
- IT & Connectivity Network
- Violence Reduction & Security Management Network

### Workshops & Events

**Clinical Professional Development for Occupational Health Nurses**

**Human Factor Onsite Training**

**Introduction to Resilience in the NHS, Onsite Training Workshop**

**Equality and Diversity Onsite Training Workshops**

**Assertiveness & Self-Management Training Workshops**

Please contact [Marie Cherry](#).

**Putting the Patient First Onsite Training Workshops**

Please contact: [Laura Howe](#).

### Conference Dates

#### Clinical Engineering

**Conference: 15th September 2022, Coventry**

Register your interest with:

[Marie Cherry](#).

#### NDNN Conference

**22nd November 2022, Coventry**

Register your interest with:

[Laura Howe](#).

### Clinical Engineering Conference

ADVANCING CLINICAL ENGINEERING

15<sup>th</sup> September 2022

DoubleTree by Hilton Coventry

**NHS**

National Performance  
Advisory Group

### National District Nurses Conference 2022

LOOKING TO THE FUTURE FOR COMMUNITY NURSING –  
PUTTING NATIONAL STRATEGY INTO PRACTICE

22<sup>nd</sup> November 2022

DoubleTree by Hilton Coventry

**NHS**

National Performance  
Advisory Group

## Contact Us

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