

Annual Report

National District Nurses Network 18-19



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Mission Statement

The National District Nurses Network operates collectively for the continual development of district nursing services in meeting the demands of an ever changing NHS client base.

Introduction

As another annual round of meetings closes, it provides an opportunity to reflect upon the last 12 months and all that has happened within the Network. The group has grown significantly in number, with the largest attendances ever seen at our meetings. A number of meetings have been attended by student District Nurses, accompanying their Organisation's regular members, to gain further knowledge to support their training into Specialist Practice.

Large group sizes have enabled us to have even richer discussions, share more experiences, and grow stronger networks across the UK. Focussed, themed, groupwork at each meeting has seen us discuss and debate current issues across District Nursing and continue to contribute to national workstreams including NHS improvement, NHS England as well as the members bringing their own improvement projects to the Network to build on at a national level.

Members have continued to share issues, news and best practice at each meeting – all of which has helped people to understand the commonality in the challenges that District Nursing faces in current times. Members have continued to benefit from networking outside of the meetings, utilising the group for queries and advice via the NPAG Network Service.

Each meeting has continued to have a busy agenda, reflective of the issues pertinent to District Nursing at the time. The group has continued to attract high-profile speakers from the world of Nursing and District Nursing. Long-standing supporters of the group such as Crystal Oldman, CEO of The Queen's Nursing Institute and Emma Self from NHS England; We continue to work with The Royal College of Nursing, we have had some interesting speakers on Personalised Care, Sepsis and a very well received session from a Field management company, Malkinko which offers something different in and well need in a scheduling system designed to fit the needs of each DN service.

Last year we said goodbye to Ian Bailey as facilitator after 3 years, and Rebekah Matthews joined David Pugh as Co – Chair together we will take the Network forward and continue to grow.

As we move forward to deliver the long term plan District Nursing must be at the heart of the Community Care Networks using their experience, knowledge and skill to shape the teams of the future.

Libby Horridge
NPAG facilitator

Chair's View

Where does the year go?? I am sure that David has said this for the last few years. It has been another fantastic year with the NDNN. It has been particularly great for me to be so kindly supported in my first year as Co-Chair by David my Co-Chair and Libby as facilitator of the group.

It has been wonderful this year to be able to welcome Emma Self, the new Community Nursing Lead at NHS England and also to welcome the on-going support from Dr Crystal Oldman from the QNI. I am sure you will agree that the quarterly updates from both of them are invaluable to the network.

As Libby said this year has seen four really well attended meetings with members attending from all around the country, and again it is clear that through networking and discussions we are all facing similar challenges working in community nursing.

I have been an active member of the trailblazer group for the District Nurse apprenticeship standard under the leadership of Steph Lawrence, and I feel it was really good that she was able to join us and allow us to provide some valuable contribution to the development of the standard. We are hoping to invite her back this year for an update.

We have had a couple of volunteer organisations this year who have shared local experiences of service improvement. This is a very important aspect and purpose of the group, and we hope to have more volunteers this year.

I have really enjoyed this last year as Co-Chair with David, and would like to thank the group for your support in allowing us to work together again this year. I would also like to say a huge thank you to all the group members for your continuing support, passion and enthusiasm that shines through at every meeting.

I am really looking forward to this next round of meetings and am sure we will all continue to help raise the profile of District Nursing both locally in your own area and nationally.

Thank you

Rebekah Matthews (Co-Chair of the NDNN)

Mtg 1 - 12 June 2018, Birmingham

The first meeting of the year and Ian's last as facilitator and a strong education theme.

Crystal Oldman CEO of the QNI started the round with a review of the QNI's on- going work, including:

- Influencing Practice Nurse Education
- Their work on Homelessness'
- The leadership development for Queens nurses
- Introduction to the work that the QNI will be doing with Suzanne Gordon from her book from silence to voice what nurses know and must communicate to the public.

Health Education England presented the ongoing work around District Nurse Education. This followed an enthusiastic session on the District Nurse Specialist Practitioner Qualification moving towards the Apprenticeship Standard led by Steph Lawrence .

Emma Self updated the group on NHSE work relating to the community.

Sue Hill and Sue Rayment feedback from the recent RCN conference and its impact on District Nursing.

Meeting 2 - 11 September 2018, London

My first meeting as facilitator and Rebekah as co chair. The agenda was packed.

Up first was :

Crystal Oldman CEO of the QNI with the update of the QNI's work, which includes dialogue with Health Education England around the DNSPQ. Also from the QNI was Agnes Fanning who's work on Outstanding Models of Care needed the networks views and support, which we were pleased to offer.

Emma Self from NHSE gave an overview of the upcoming NHS long term plan, and Michelle Mello gave a 'different' presentation using the views of a retired district nurse as Personalised Care comes into focus in the Long Term Plan.

Matt Ina Kim, National Clinical Advisor for NHSE gave a very poignant presentation on recognising sepsis .

Meeting 3 - 11 December 2018, Manchester

Winter in Manchester, my home ground. This meeting always attracts a big crowd and this was no different. I was a lone wolf as both co-chairs were unable to attend due to sickness and work commitments.

Emma Self from NHSE kicked off the proceedings with further update on the upcoming Long Term Plan and asked the members for their thoughts and opinions on the plan.

Sue Boran from the QNI attended to give an update on the QNI's work .

As we were in Manchester I had invited colleague, Alicia Waite to discuss the integrated working between the Macmillan nurses and the District Nurses in North Manchester.

Our final speaker was on Field Service Management, Malinko – this is a company who builds and develops scheduling tools and has worked with NHS organisation's across the country, he was joined by the lead nurse from Neighbouring Salford who have developed and worked with Malinko on scheduling. As you can imagine this generated a lot of discussion and interest from the Network.

Meeting 4

The last meeting of this round and we were back to full strength with David and Rebekah's return.

Crystal started off proceeding with an update from the QNI. There are still ongoing discussions with HEE about the SPQ DN although the apprenticeship standard the trailblazer group, led by Steph Lawrence, has been accepted by skills for health.

Emma gave an overview of the recently released Long term plan and discussed what the impact of it maybe on district nursing – particularly around primary care networks, which led to some discussions on the promised extra funding.

Our members from Bradford, Carla Smith and James Cooke presented the work they have done on reducing insulin errors, the work resonated with all the group and the network will continue to support and draw on the work across the country so we can look at some national principles .

Jenny Wood from NHSI gave a presentation about the service delivery model to improve productivity on the back of the Carter report. This again is something that we will continue to support.

Future Plans for 2019-20

The following year for the group is exciting as there remains a great enthusiasm to join and share challenges being faced within District Nursing. Meetings continue to be planned on a quarterly basis, attracting expert speakers who inform the group of current issues.

Meeting dates have been set for:

- 11th June 2019 – Sheffield
- 10th September 2019 - London
- 10th December 2019 - Manchester - Conference
- 10th March 2020- London

NPAG Developments

CPD Certification

The NPAG is a member of the CPD Certification Service. The National District Nurses Network has received CPD approval for 2018-19.

CPD Certification is a formal recognition of the contribution that membership of the National District Nurses Network makes to members' continued professional/personal development.

At the end of the annual round of meetings, members will receive certificates of attendance for all meetings attended during the year to evidence the contribution made as part of lifelong learning.

NPAGNetwork

The NPAGNetwork provides the facility for members to ask questions of any individuals, group or groups within the overall NPAG membership. Questions can be sent to the NPAGNetwork Coordinator who disseminates them across the NPAG membership. Responses are collated and returned to the originator and others who declare an interest in the question asked.

NPAG Library

The NPAG Library holds presentations from NPAG best value groups and conferences, together with policy and other documents sent in by members. Access to these items is via the NPAGNetwork Coordinator.

NPAG Website

The NPAG website includes a private members Area for each of the NPAG BVGs. Through these sites, BVG members can access and download meeting agendas, minutes, presentations and survey forms. The areas are password protected.

Discounts and Offers

Members Referral Fee – Introduce a friend and get 1 meeting for free.

A member referral resulting in another Trust / Organisation registering for full membership of the same group will result in the referring member qualifying for a one meeting discount*

The discount applies to the full membership fee only (not applicable to the 2nd member rate). The discount will be applied once, at the start of the current meeting round. Mid round membership referral discounts will be processed at the start of the following year's membership round.

Multiple referrals will result in multiple discounts up to four referrals per meeting round.

**Equivalent to £149*

Second Club Membership - A 20% discount will be applied when an existing NPAG member joins an additional Group. This does not apply to the £295 second member rate.

Introducing our **Try Before You Buy** option. Simply attend the first meeting of a group's new round, see what it's all about and if you decide it's not for you walk away commitment free*.

**Try before you buy option is available to new members only. New members must inform NPAG in writing that they wish to 'try before they buy' prior to first meeting attendance. If the new member continues membership beyond the first meeting then the full group membership fee applies.*

NPAG Best Value Groups

The NPAG organises and facilitates a national network of Best Value Groups that enables members to share experience, identify good practice; innovation and information to assist individual managers develop their own service improvement action plans.

Arts, Heritage & Design in Hospitals	Mental Health Network
Clinical Engineering (North) BVG	National District Nurses Network
Clinical Engineering (South) BVG	NHS Car Parking and Travel Planning Network
Decontamination BVG	NHS Sustainability Leads Network
Estates Services (North) BVG	NHS Transport and Logistics BVG
Estates Services (South) BVG	Nursing and Temporary Staffing BVG
Facilities (North) BVG	Operating Theatres BM Group
Facilities (South) BVG	Resilience Development Network
Health, Safety and Risk Management Network	Security Network
Health Visiting and School Health Services DN	Telecoms
IT and Connectivity Network	Waste Management BVG

For further information on the NPAG and our future activities, please contact Marie Cherry, Gemma Aitchison or Victoria Combes by telephone on 01245 544 600, or by e-mail on:

marie.cherry@npag.eastamb.nhs.uk

gemma.aitchison@npag.eastamb.nhs.uk

victoria.combes@npag.eastamb.nhs.uk

Some Group Testimonials...

“The DN Network is a great forum for sharing information, keeping informed about community nursing on a national scale & networking with peers.”

Matron, South Tyneside NHS Foundation Trust, member of the NDNN 2019

“Having been a member of this group for the past 4 years I have found the networking with other likeminded people to be of most value. This has enabled a country wide perspective on issues pertaining to District Nursing which have influence and helped shape the development of strategies and policies to the betterment of patient care delivery. The meetings are well structured and provide an environment for sharing and disseminating information keeping the membership up to date with current and future plans affecting community services. The group work done at the meetings to influence higher strategic policy and national standards has been of a positive benefit to district nursing.”

District Nurse Practice Teacher, Nottinghamshire Healthcare NHS Foundation Trust, member of the NDNN 2019

“This group provides an amazing opportunity to meet and network with other organisations providing community nursing services around the country. It provides the opportunity to share best practice and learning. The links the group have with both NHS England and the QNI provides an excellent quarterly update from both, plus the opportunity to be involved in specific national pieces of work produced by both organisations.”

Integrated Pathway Manager and Co-chair of the group, Sheffield Teaching Hospitals, member of the NDNN 2019

NPAG Network

Available to all members of NPAG Benchmarking and Best Value Groups, and individual subscribers, the **NPAG Network** provides the facility for members to ask questions of any individuals, group or groups within the overall NPAG membership.

The response to questions raised has been excellent. The **NPAG Network** provides a managed forum for colleagues to share information - saving time and money in not re-inventing the wheel!

Questions raised in the past month have included the following topics:

- ◆ Job descriptions and banding
- ◆ Staff parking charges
- ◆ Electric Vehicle (EV) charging
- ◆ Disposal of ionisation smoke heads
- ◆ HFSS food removal
- ◆ Reporting pressure ulcers
- ◆ DaVinci Robot use
- ◆ Pathology waste policy
- ◆ Pool cars
- ◆ Decontamination of portable medical equipment
- ◆ Use of latex gloves

For full details of how to use the **NPAG Network**, please contact the NPAG team on 01245 544600 or email: npagnetwork@npag.east.amb.nhs.uk

Forthcoming NPAG Events

Please visit www.npag.org.uk for all our current course, workshops, training & BVG meetings.

Phone: 01245 544600 / email gemma.aitchison@npag.eastamb.nhs.uk or marie.cherry@npag.eastamb.nhs.uk

24 September 2019 - Clinical Engineering Conference

Across 2019 - Putting the Patient First – Customer Care and Communication Skills in the NHS Training (On-Site Workshop)

5 December 2019—Waste and Sustainability Conference

5 March 2020 – Theatres and Decontamination Conference

Contact Us

Phone: 01245 544600

Email: npagnews@npag.eastamb.nhs.uk

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East of England Ambulance Service
NHS Trust
Chelmsford Office, Hospital Approach
Broomfield, Essex
CM1 7WS

REGISTRATION FORM

National Performance Advisory Group

National District Nurses Network 2019-20

Organisation	
Address	

Are you a member of another NPAG Networking Group? (Please tick) Y N

Member 1 for a £595 Fee (4 meetings) **Member 2 for a £295 Fee (4 meetings)**

Name		
Job Title		
Email		
Special Requirements (Dietary / Access)		
Phone No.		
PA Details		

Registrations

Please send your completed registration form to:

National Performance Advisory Group
East of England Ambulance Service NHS Trust
Hospital Approach
Broomfield, Chelmsford, Essex
CM1 7WS

Tel: 01245 544600 Email: gemma.aitchison@npag.eastamb.nhs.uk

Web: www.npag.org.uk

Invoicing

If the invoice address is different from that above please enter below:

REGISTRATION CONDITIONS:

A VAT invoice will be issued. VAT Registration No. 654 9195 01. VAT applies to any NHS organisation outside England and to any non-NHS organisation.

Payment is due on receipt of invoice. DO NOT send payment in advance of receipt of invoice. When invoice is received, payment should be made to 'East of England Ambulance Service NHS Trust.'

ALL cancellations must be in writing. Cancellations received within 14 days of receipt of the registration form will receive a full refund. After this date refunds cannot be made. A substitute is acceptable. NPAG cannot be held responsible for any travel expenses or accommodation costs in the event of a cancellation or postponement of a meeting, workshop or event.

A 20% discount will be applied when an existing NPAG member joins an additional Group. This does not apply to the £295 second member rate. As a registered contact you will receive our monthly NPAG Newsletter. Additionally, we may also send you more general information about our services, new products and offers. If you would prefer not to be contacted outside of your membership please tick here

I confirm that I have read and accept the above REGISTRATION CONDITIONS and would like to register as a member of the 'NDNN 2019-20'. Please invoice me for payment .

Authorisation Signature Purchase Order Number.....