

NPAG News

December 2018

Edition 146



Welcome to our December newsletter.

It's hard to believe December is upon us already. Over the past 12 months NPAG has seen many changes. Claire Jones-Manning, Cliff Howell and Libby Horridge have joined our team of fantastic and dedicated facilitators.

Across the year we have welcomed many new individuals and organisations on to our groups, workshops and conferences. Our Best Value Groups are growing from strength-to-strength and it's rewarding to hear the feedback from our members. The following comment was received last month from a member which we feel sums up the value of membership to our BVGs:

"NPAG Waste Management Group is a great platform for the sharing of ideas and practices. To know that every member there has either been through, or is going through, the same issues as yourself gives you confidence to ask questions. The knowledge base of the group is vast and diverse and it seems no matter how random the question, there will always be an answer. The ability to work with regulators and policy makers is also priceless. It truly is a group where you feel your voice and input really has an effect long term." Waste and Compliance Manager, University Hospitals Morecambe Bay

To say thank you for supporting us over the past 12 months, NPAG would like to offer all NPAG News readers 10% off any of our products for the whole of December. You can join any of our Best Value Groups, book one of our onsite training courses or a place on the Theatres and Decontamination Conference and receive 10% off.* Just quote the code 'XMAS10' on your booking form. Forms must be received before the end of December to qualify.

Wishing you a Happy Holiday season from all the team at NPAG.

The NPAG Team

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"Maybe Christmas, he thought, doesn't come from a store. Maybe Christmas...perhaps...means a little bit more!"

Theodor Seuss Geisel, How the Grinch Stole Christmas

*Not in conjunction with any other offer

NHS Car Parking & Travel Planning Network 2019

With the Health Technical Memorandum 07-03: Environment and Sustainability on Transport Management and Car Parking, the ever increasing range of questions / data required for ERIC and PAM plus a National Air Quality campaign focused on reducing NHS Trust emissions and the inclusion of Active and Sustainable Transport within Car Parking Strategies - we all need support!

The aim of this group is to embrace the principles of HTM 07-03 but also to focus on the challenges faced in delivering integrated transport, car parks which operate efficiently, whilst managing the demand to balance staff parking and ensure patients and visitors can access spaces knowing that parking and wider access has a true and real impact on patient care.

Have you developed mechanisms to routinely and systemically review the need for patients, staff and visitors to travel? How do you manage your car parking and transport strategy against this changing background? How do you secure senior management buy-in and staff acceptance? How do you show you're making progress and putting patients first?

NPAG's Approach

In 2015, with the support of the Department of Health, NPAG set up a **new national group dedicated to Car Parking and Travel Planning**. After three successful years, the group is now well-established with members from across the country, including Northern Ireland. We have also made key connections with central bodies including NHS Improvement and the Sustainable Development Unit.

These are just a few of the many issues we covered in our first three years and which we will develop, working closely with the SDU and NHSI:

- Determining parking priorities
- The strategic and operational management of car parks
- Keeping Travel Plans 'live', aligning essential Travel Planning to support effective car park management
- Obtaining buy-in from senior management, governors, staff and unions to changes
- Supporting the ongoing development of the SDU 'HOTT' Travel Tool
- Funding infrastructure improvements and making use of new technology
- Charging policies, concessions and mechanisms now including a regular benchmarking exercise



'I never come away from one of our meetings without picking up new ideas – I am actively pursuing a number of projects that have been inspired by members of the group.'

Assistant Director, South Eastern Health & Social Care Trust (NI)

In 2019 we shall develop these themes, refine our benchmarking approaches and continue to build on the links we have made with NHS Improvement, the SDU, local authorities and other groups and providers operating in the field. We will also cement our relations with NPAG's Transport & Logistics group.

The Group have agreed to run four meetings again across 2019 with the first taking place in **London** on **30 January 2019** followed by three further meetings also in central London.

Interested?

Please contact Victoria Combes for further details: victoria.combes@npag.eastamb.nhs.uk

Try before you buy places are available on request.

IT and Connectivity Network 2019

NHS Digital said earlier in the year in relation to Artificial Intelligence (AI) in health care, that we need to get data right before we can progress the use of artificial intelligence.

NHS Digital's Director of Data, Professor Daniel Ray said:

“To harness the power of AI, we need to get the data right. We are encouraging partners to evaluate the quality of our statistics through our data quality maturity index”.

This is a quarterly publication intended to highlight the importance of data quality in the NHS.

Health data is very often personal and sensitive, so there are rightly strict rules in place about how and when it can be used or shared.

This will be just one of the many challenges facing IT managers and others with an interest in the subject as we re-launch NPAG's national IT and Connectivity Network on the **24th January 2019 in central London**.

First established as a result of popular demand in 2017, this will be the group's second round of four meetings.

Other issues that have been identified by members include:

- **GDPR for IT & Devices**
- **GE medical systems / Varian Cloud imaging**
- **Third Party connectivity**
- **Cyber Security / Cyber Essentials (BT, Encryption)**
- **Microsoft - MS Licence Manager Role in each Trust**
- **HL7 Fast Healthcare Interoperability Resources Spec**
- **Raising the IT literacy profile**
- **Information Governance Toolkit (NHS Digital Speaker)**

The January meeting will be supported by NHS Digital and will be a great opportunity to re-focus the agenda for the coming year. It will also cover a session in which we can review the way the group works with other NPAG networks that are active in the field including Telecoms, Resilience and Clinical Engineering and to develop those ties over the coming months. We will also identify other bodies – public and private – that we want to develop working relations with in the coming months.

“The NPAG IT & Connectivity Best Value Group helps bridge some of these gaps between IT and Medical Engineering and identifies demands on both disciplines. This is supported with presentations from companies on solutions to it and medical device connectivity. Additional to this—networking with a group comprising of the IT and Medical Engineering community from different organisations is really beneficial to all parties.” Deputy Medical Engineering Manager, University Hospitals Birmingham NHS FT

Membership is now open to any NHS manager with an interest in this crucial subject so, why not join us in 2019?

For more information about the group please contact Victoria Combes for further details:

victoria.combes@npag.eastamb.nhs.uk

Try before you buy places are available on request.



Waste Management BVG 2019

The NPAG Waste Management BVG is a long established and very successful group of Waste Managers and specialists from across the NHS. This group offers a safe environment to raise issues that members face daily, discuss experiences, offer solutions and initiatives, and overall to support each other in the complex task of waste disposal in healthcare.

“I find the NPAG Waste Management Group very informative. It gives myself a chance to share any waste issues that I may have concerns about, this can be either verbally during the meetings or electronically with all other NPAG members. Networking, I feel, is very important especially due to the legislative waste directive that we all have to follow. Above all compliance is a key issue for us all, attendance allows me to acquire any first hand legislative changes that might be arising. I’m also able to reassure my Trust that our waste is being correctly managed to diminish risk of possible prosecution/ fines.” Operations Manager, Northern Devon Healthcare NHS Trust

Meetings are held four times a year with the next scheduled to take place on the **7th February 2019 in central Birmingham**. Between meetings members receive support from the NPAG office including access to the NPAG Network – a managed Q&A service. Members also network between meetings about specific topics and issues which is managed by the group facilitator.

Themes and Topics for 2019

Meeting agendas are driven by the members. Key Speakers are invited to meetings to provide industry updates, innovations and case studies. Members have already identified themes for 2019 including:

- The continued development of relationships with other national agencies including the Environment Agency, NHS Improvement, NHS England, CIWM and NHS Digital
- Continuing to act as a sounding board for these organisations, for example, the development of ERIC and HTM07-01
- Looking at new waste technologies and their effectiveness in addressing waste and cost issues
- Waste Hierarchy to Reduce, Reuse and Recycle before disposal
- The development of closer relationships with other NPAG groups, especially Estates, Facilities and Sustainability

Key topics identified for 2019 include:

Waste tenders	Food waste	Plastic recycling
General recycling	IT/Electrical Disposal	Waste stream revenue opportunities
Confidential waste destruction	Offensive v non-offensive waste	Plus the regular ‘Hot Topics’ slot

Why join? Our Chair says:

“This group continues to move from strength-to-strength with a large and engaged membership that willingly and freely exchanges information, help and advice to all. It has developed and maintained important national contacts with NHSI, the Environment Agency and CIWM - all now regular attendees and contributors to the meetings. I am also pleased that the group was well thought of enough to be included in the development of the new EU Healthcare Waste Management qualification and delighted that a number of members have already enrolled.”

Interested? Please contact Marie Cherry for further details: marie.cherry@npag.eastamb.nhs.uk

Try Before You Buy places are also available.

Workshops and Courses for 2019

Putting the Patient First

Customer Care & Communication Skills in the NHS Onsite Training Workshop

"The patients must be the first priority in all of what the NHS does. Within available resources, they must receive effective services from caring, compassionate and committed staff, working within a common culture" Francis Report, 2013

This is a one day onsite training workshop for NHS professionals, reinforcing customer care best practice so that patients receive the best possible experience through our people, always Putting the Patient First:

- * Understanding the impact of your behaviour on others
- * How to handle challenging situations & people
- * Effective communication techniques
- * Understanding & managing patient expectations
- * Identifying how & why perceptions are formed
- * Proactive versus reactive behaviour
- * Demonstrating a positive attitude
- * Taking ownership

This workshop can be used as evidence to the CQC of your commitment to improving patient care through staff training, and contributes towards achievement of the Knowledge and Skills Framework.

"Brilliant day and workshop. I will share my experiences & knowledge from this course and support everyone to the best of my ability I come into contact with" Public Governor, Derwent Valley Hospital

"I have seen a general uplift in staff returning from this session. Thanks for helping getting the conversation started on the importance of values and beliefs in ourselves, each other and the service we deliver." HSSD, Jersey

Interested?

Contact Marie Cherry for workshop details:

marie.cherry@npag.eastamb.nhs.uk

Clinical Professional Development for Occupational Health Nurses 2019

Occupational Health Nurses are leaders in public health in the workplace setting. Their role is pivotal and it is, therefore, imperative that their training provides them with the necessary knowledge and competencies.

NPAG's Clinical Professional Development for Occupational Health Nurses training programme is specifically aimed at newly qualified OH nurses, and nurses/technicians working in Occupational Health. In a number of instances they have also proven beneficial for nurses at different stages of their development. The intention is to provide nurses with the daily clinical and professional skills and experience that they require to undertake their duties. Those attending will gain clinical skills, which will serve to support further academic qualifications and training.

- ◆ **Employment Health Screening**, 13th February
- ◆ **Skin & Respiratory Surveillance: History Taking & Case Management**, 27th February
- ◆ **Sickness Absence Management Referrals**, 13th March
- ◆ **Occupational Health Condition Management**, 20th March
- ◆ **Health Surveillance: History Taking & Case Management**, 27th March

"Invaluable course - will prepare me for my future career in Occupational Health." Registered Staff Nurse, University Hospitals Bristol NHS FT

"It was a great study day – very useful, relevant and well presented. Probably one of the best study days I have been on in many years." Occupational Health Advisor, John Radcliffe

Interested?

For more information please contact Gemma:

gemma.aitchison@npag.eastamb.nhs.uk

Meet Our Sponsors!

Meet one of our Theatres and Decontamination Conference 2019 Sponsors:



Telephone: +44 (0) 1252 299024
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Theatres and Decontamination Conference 2019

On the 6th March 2019 NPAG will be delivering its fourth Theatres and Decontamination Conference. This year the conference is focused on collaboration, bringing together Theatre and Decontamination services in hospitals. By focusing on how we can achieve this, healthcare professionals can work towards a better patient experience and improved quality of care.



We have a varied agenda this year including the following presentations:

- * **Operating Theatre Energy Optimisation and HTM 03-01 Audits - What do they entail and what do they achieve?** Darren Jones, Managing Director, Low Carbon Europe Ltd
- * **The GIRFT Programme - Improving Patient Outcomes and Increasing Productivity**, Karen Hansed, East Midlands and East of England Hub Director, Getting it Right First Time
- * **The Role of the Instrument Manager**, Jane Hornsby, Surgical Instruments Manager, University Hospitals Plymouth NHS Trust
- * **Removal of Screws and Plates from Orthos a collaborative approach- lessons learned in Scotland**, Mark Higgins, Senior Charge Nurse, NHS Grampian
- * **'SAS' Your Way to Success**, Cherry Lee, Senior Transformation Lead, Theatres, UHL

Interested? Contact Marie Cherry for details. All NHS delegates will receive the Early Bird Discount if your booking is received by January 31st 2019. E: marie.cherry@npag.eastamb.nhs.uk

Working in Partnership with NPAG

NPAG has established many important partnerships over the years. We work closely with a number of excellent training providers, consultants and key venues.

If you specialise in the above key area or any of the areas that we currently offer products in, then we want to hear from you! Get in touch today.

Contact Gemma Aitchison: gemma.aitchison@npag.eastamb.nhs.uk or call on 01245 544600.

What's hot for the coming months

National Networking Group Meetings

January

- NHS Car Parking & Travel Planning
- NHS Transport & Logistics
- Security
- Facilities North
- Facilities South
- HV & School Health
- IT & Connectivity

February

- Waste Management

March

- NHS Sustainability Leads Network
- National District Nurses Network
- Decontamination
- Operating Theatres

Workshops & Events

Human Factor Onsite Training

For details please contact

[Gemma Aitchison](#)

Putting the Patient First Onsite Training Workshops

Equality & Diversity Onsite Training Workshops

For details please contact

[Marie Cherry](#)

Introduction to Resilience in the NHS, Onsite Training Workshop

For details please contact

[Gemma Aitchison](#)

Book your place now.....

Theatres and Decontamination Conference: 6th March 2019, Midlands

For delegate details please

contact [Marie Cherry](#)

For sponsorship details please

contact [Victoria Combes](#)

Clinical Engineering

Conference: September 2019, Midlands (Sponsorship

Packages Available)

For details please contact

[Victoria Combes](#)

Contact Us

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Merry Christmas!