

National Performance Advisory Group

NPAG WORKSHOP CONDITIONS

Human Factors Training Workshop 28th September 2017, Imperial Hotel, London, WC1B 5BB

Fees include documentation, lunch and refreshments where specified.

Method of Payment

Payment is due on receipt of invoice. **Do not send payment in advance of receipt of invoice**. All payments to be made to East of England Ambulance Service NHS Trust.

A VAT invoice will be issued. VAT Registration No.654 9195 01. VAT applies to any NHS organisation outside England and to any non-NHS organisation.

Booking Conditions

ALL cancellations must be in writing. Once receipt of your booking form is confirmed a refund will not be made in the event of a cancellation. A substitute is acceptable at no additional charge.

NPAG cannot be held responsible for any travel expenses or accommodation costs in the event of a cancellation or postponement of a meeting, workshop or an event.

