National District Nurses Network

Annual Report 2014-15

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INTRODUCTION

Following a successful 2013/14 the enthusiasm within the group was buoyant as we commenced the 2014/15 round of meetings. The group had grown in numbers and robust relationships with key national figures had been developed and were flourishing.

2014/15 has continued to see members of the group having a presence on a number of national groups and workstreams including the Community Workforce Expert Reference Group and the Community and Primary Care Nursing Forum with NHS England.

Additionally the group, and the profile of its members, have been raised via a number of presentations at national conferences, most recently at the Queen’s Nursing Institute’s District Nursing in the Digital Age Conference.

Members have continued to share issues, news and best practice at each meeting – all of which has helped people to share and understand the commonality in the challenges that District Nursing faces in current times.

Without a doubt, the message from the group this year is one of particular challenge in the climate within which District Nursing operates, whilst optimistic that the plans being laid, not least as a result of the *Five Year Forward View*, provide us with an opportunity to highlight the importance and absolute requirement of a ‘fit for purpose’ District Nursing Service within the NHS going forwards.

Ian Bailey  
NPAG Best Value group Facilitator

CHAIRS VIEW

Firstly, a huge thank you to all of our guests and speakers who have attended and facilitated workshops at the NDNN meetings over the last year, the discussions and workshops that have taken place have produced a lot of discussion and have been thought provoking and stimulating.

I would also like to take this opportunity to say a special thanks to Sue Hill who after our December meeting made the decision to step down from her role as the NDNN facilitator, Sue has been a huge driving force behind the development of the group over the last few years and will be missed by all group members.

However, even though Sue will be missed, we do have an excellent new facilitator and therefore I would like to officially welcome Ian Bailey to his new role, I know Ian will equally support us in developing as a national group and will continue to utilise opportunities to drive the District Nursing agenda forward.

The group has continued to grow in number over this last year and I hope that this trend continues year on year. Likewise, as our membership has grown I also believe that our National District Nursing influence has grown. We are now key members and advisors of several national groups influencing the future of District Nursing. Again, I believe this is due to the energy of the NDNN that has been experienced by guests and speakers when they have attended our meetings, and from our NDNN members sharing their genuine passion to want to improve and develop District Nursing for the future.
Lastly, I would officially like to thank the group for all of their support of me as the chair, but also for their support of each other as a group in sharing their innovative ideas and sharing best practice. I am really looking forward to the next round of meetings for 2015-2016 and continuing in the role of chair of the NDNN supporting development of District Nursing nationally.

Thank you

David Pugh, NDNN Chair

MEETING REVIEWS

Meeting 1 – 9th July 2014 in Birmingham

At the first meeting of the year the group took its first formal steps into the world of Social Media with an engaging presentation and workshop on Twitter with Theresa Chinn of @wenurses. A small number of the group already used Twitter for professional purposes and after Theresa’s brief tuition, Twitter saw a number of new users from the group and the advent of the #NDNN.

Crystal Oldman (Chief Executive, QNI) confirmed the importance and profile of the NDNN at a national level as she introduced new workstreams commencing within the QNI and formally requested the group support the delivery of: Standards for DN Education & Practice; Carer’s Project; Homeless Health Practitioner’s Network.

The NMC Revalidation Consultation was live at the time of this meeting, and members were asked to actively engage in ensuring their Organisations and Trusts were providing feedback to this important piece of work. NMC Revalidation was to continue to figure highly on the agenda for the NDNN for the remaining year.

Meeting 2 – 17th September 2014 in London

This meeting had an overarching theme of ‘Quality and Quantity Measurement’ which saw presentations from a number of members on work that they had undertaken within their Organisations to develop Caseload Management Tools measuring patient acuity, priority, staff capacity and quality of care.

This theme was continued with a presentation from Beverley Fitzsimmons (Programme Manager, Kings Fund) who is leading a piece of work to review and develop quality measures within Community Services. Results of this work were expected towards the end of 2014 and Beverley wished to re-attend the group and share the findings shortly after this.

Crystal Oldman shared the latest news from the QNI which included the secondment of Mary Saunders (QN) to the QNI to lead on developing QNI Standards for District Nursing. Mary had already engaged with the NDNN via David Pugh who would be representing the group at the first Steering Group Meeting.

Meeting 3 – 11th December 2014 in Manchester

This meeting was opened by staff from Cumbria NHS Foundation Trust who gave an excellent and informative presentation about the Quality and Safety dashboard which they
had developed for their Trust. The group showed extreme interest in this and there was resounding agreement that this sort of information was required in every Organisation.

After a presentation by Mary Saunders (QNI) on her project for the Standards of District Nurse training, a large proportion of the meeting was spent undertaking group work to enable the NDNN’s opinions and experience to feed and influence Mary’s work which is due for completion in late 2015.

The Five Year Forward View and NMC Revalidation was discussed in more detail and the group requested an expert speaker attend the next meeting to discuss Revalidation in greater detail.

The meeting was the last that Sue Hill undertook as Facilitator. Sue has been the Facilitator of the group for a number of years and has been instrumental in its success. The group formally thanked Sue for her contribution and wished her good luck in her future plans.

Meeting 4 – 18th March 2015 in London

The final meeting of the year was opened by a full and comprehensive overview of a significant number of workstreams ongoing within the QNI. Crystal Oldman introduced the new General Practice Nursing Survey and the secondment of Candice Pellett (QN) to the QNI to undertake two projects: ‘What Difference SPQ leadership makes’ and ‘Discharge Planning’.

Crystal gave an overview of the recent District Nursing in the Digital Age Conference held by the QNI, remarking that it was a “great success” and thanking members of the NDNN that had presented at it. The conference had attracted significant interest and had been heavily oversubscribed in terms of attendance applications. To this end, the conference had been filmed and would be available via the QNI Website – the group were asked to view and share amongst their colleagues.

Following this presentations were received from Amanda Fisher (Health Education England) and Dr David Foster (Department of Health) on the National Community Nursing Strategy and NMC Revalidation respectively. Both presentations gave the group a lot of points to consider back within their respective organisations and in their own professional lives. Comments and feedback from the group were gained during a group work exercise and fed back to the respective speakers.

The 2014/15 round of meetings was formally closed with the re-election of David Pugh as Chair of the group for the next year.

**DISSEMINATION OF INFORMATION**

All presentation slides, notes and tabled documents are made freely available to group members. The NPAG maintains a library and register of all documents / papers for distribution upon request. These are also made available to members of other NPAG Best Value Groups, with the agreement of the originator.

All presentation slides, notes and tabled documents are available via the members’ web page within the NPAG website with security password.
PLANS FOR NDNN GROUP – 2015/16

The following year for the group is exciting as there remains a great enthusiasm to join and share challenges being faced within District Nursing.

Meetings continue to be planned on a quarterly basis, attracting expert speakers who can inform the group of current issues.

The group continues to have the commitment of support from the QNI and wishes to maintain and build upon its relationships with NHS England, Department of Health and others.

Meeting dates have been set for:

- 17th June 2015 in Manchester
- 16th September 2015 in London
- 15th December 2015 in Leeds
- 16th March 2016 in London

TESTIMONIALS

“Since joining the NDNN, I have been able to grow my professional network, meeting others in similar roles to me and learning from them. I have taken ideas from others back to my organisation to help solve some of the issues that I have been experiencing”.

“I wouldn’t have had the opportunity in my day to day role to speak directly to people from organisations such as NHS England and the Department of Health if I wasn’t a member of the NDNN”

FURTHER INFORMATION & CONTACT DETAILS

For further information about the National District Nurses Network please contact NPAG on 01245 544 600 or email: gemma@npag.org.uk
For further information about the National Performance Advisory Group and its Benchmarking and Best Value activities, please contact the NPAG via email: info@npag.org.uk

NPAG DEVELOPMENTS

CPD Certification
The NPAG is a member of the CPD Certification Service. The National District Nurses Network has received CPD approval for 2015.

CPD Certification is a formal recognition of the contribution that membership of the National District Nurses Network makes to members’ continued professional/personal development.
At the end of the annual round of meetings, members will receive certificates of attendance for all meetings attended during the year to evidence the contribution made as part of lifelong learning.

**NPAG NetWork**
The NPAG NetWork provides the facility for members to ask questions of any individuals, group or groups within the overall NPAG membership. Questions can be sent to the NetWork Facilitator who disseminates them across the NPAG membership. Responses are collated and returned to the originator and others who declare an interest in the question asked.

**NPAG Library**
The NPAG Library holds presentations from NPAG best value groups and conferences, together with policy and other documents sent in by members. Access to these items is via the NPAG NetWork Facilitator.

**NPAG Website**
The NPAG website includes a private members Area for each of the NPAG BVGs. Through these sites, BVG members can access and download meeting agendas, minutes, presentations and survey forms. The areas are password protected.

### NEW TO NPAG MEMBERS REFERRAL SCHEME AND DISCOUNTS

**NEW: Members Referral Fee** – Introduce a friend and get 1 meeting for free.

A member referral resulting in another Trust / Organisation registering for full membership of the same group will result in the referring member qualifying for a one meeting discount*.

The discount applies to the full membership fee only (not applicable to the 2nd member rate). The discount will be applied once, at the start of the current meeting round. Mid round membership referral discounts will be processed at the start of the following year’s membership round.

Multiple referrals will result in multiple discounts up to four referrals per meeting round.

*Equivalent to £125.00

**Second Club Membership** - A 10% discount will be applied when an existing NPAG member joins an additional Group. This does not apply to the £195 second member rate.
NPAG Benchmarking & Best Value Groups

The NPAG organises and facilitates a national network of Best Value Groups that enables members to share experience, identify good practice; innovation and information to assist individual managers develop their own service improvement action plans.

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<tr>
<th>List of Best Value Groups</th>
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<tr>
<td>Clinical Engineering North</td>
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<td>Clinical Engineering South</td>
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<td>Estates Services</td>
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<td>Facilities (North)</td>
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<td>Facilities (South)</td>
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<tr>
<td>Health Visiting &amp; School Health Services</td>
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<tr>
<td>Development Network</td>
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<td>National District Nurses Network</td>
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<td>NHS Sustainability Lead Network</td>
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<td>NHS Transport &amp; Logistics</td>
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<td>Nursing &amp; Temporary Staffing</td>
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<tr>
<td>Health, Safety &amp; Risk Management</td>
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<td>Operating Theatres Services</td>
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<td>Patient Transport Services Network</td>
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<tr>
<td>Project Management</td>
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<td>Resilience Development Network</td>
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<td>Sterile Services Benchmarking Club</td>
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<td>Telecomms</td>
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<td>Waste Management Services</td>
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For further information on the NPAG and our future activities, please contact Marie Cherry or Gemma Aitchison by telephone on 01245 544 600, or by e-mail to marie@npag.org.uk or gemma@npag.org.uk.
Available to all members of NPAG Benchmarking and Best Value Groups, and individual subscribers, the NPAG NetWork provides the facility for members to ask questions of any individuals, group or groups within the overall NPAG membership.

The response to questions raised has been excellent. The NPAG NetWork provides a managed forum for colleagues to share information - saving time and money in not re-inventing the wheel!

Questions raised in the past quarter have included the following topics:

- Job Description Requests
- PFI Waste Scheme contracts
- Decontamination of portable medical equipment
- Development of Nursing homes on NHS sites
- Alternative to Trust owned mobile phone devices
- Dealing with quarantined items

Thank you all who have responded!
For full details of how to use the NPAG NetWork, please contact npagnetwork@npag.org.uk.

Forthcoming NPAG Events
Please visit www.npag.org.uk for all our current course, workshops, training & BVG meetings.
Telephone: 01245 544600 or email gemma@npag.org.uk or marie@npag.org.uk

Summer 2015 – Occupational Health & Safety Modules
Please contact Gemma for details.

15th September 2015 – Annual Clinical Engineering Conference
Please contact Gemma for details.

Putting the Patient First – Customer Care and Communication Skills in the NHS Training Workshop
A one day workshop for NHS professionals, reinforcing customer care best practice so that patients receive the best possible experience through our people, always Putting the Patient First:

- Understanding the impact of your own behaviour on others
- How to handle challenging situations and people
- Effective communication techniques
- Understanding and managing patient expectations
- Identifying how and why perceptions are formed
- Proactive versus reactive behaviour
- Demonstrating a positive attitude
- Taking ownership

Please contact Marie to organise your on-site workshop.

Autumn 2015 – Bariatric Workshop
A one day specialist workshop aimed at anyone in the healthcare sector who is involved in the management overall experience and care of bariatric patients. This workshop will provide an insight into their needs and how we can respond – looking at strategic planning and customer care.
Please contact Marie for details.
REGISTRATION FORM

NATIONAL DISTRICT NURSES NETWORK 2015-16

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<th>ORGANISATION</th>
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Type of organisation: NHS [ ] Social Enterprise [ ] Other [ ]

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Member 1 for a £495 fee (4 meetings)  
Member 2 for an additional £195

NAME

POSITION

EMAIL

SPECIAL REQUIREMENTS

(Dietary/Access)

Reservations

Please send completed booking form to:

(Photocopies acceptable)

National Performance Advisory Group

87 Coval Lane

Chelmsford

Essex, CM1 1TQ

Tel: 01245 544600

Fax: 01245 544610

Email: david@npag.org.uk

www.npag.org.uk

Invoicing

If the invoice address is different from that above please enter address below

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BOOKING CONDITIONS:

A VAT invoice will be issued. VAT Registration No. 654 9195 01. VAT applies to any NHS organisation outside England and to any non-NHS organisation.

Payment is due on receipt of invoice. DO NOT send payment in advance of receipt of invoice. When invoice is received, payment should be made to 'East of England Ambulance Service NHS Trust.'

ALL cancellations must be in writing. Cancellations received up to 2 weeks before the date of the first meeting will receive a full refund less an administration charge of £100. After this date refunds cannot be made. A substitute is acceptable. NPAG cannot be held responsible for any travel expenses or accommodation costs in the event of a cancellation or postponement of a meeting, workshop or an event.

A 10% discount will be applied when an existing NPAG member joins an additional Group. This does not apply to the £195 second member rate.

I confirm that I have read and accept the above BOOKING CONDITIONS and would like to register as a member of the ‘National District Nurses Network 2015-16’. Please invoice me for payment.

Authorisation Signature ………………………… Your Order Number………………………